



COPD Ambulance Diversion

A programme by **WellSouth**

Last Updated 24/01/2024

Intended Purpose

In some instances a patient with COPD (chronic obstructive pulmonary disease) who has called an ambulance for their COPD can be treated by their general practice team without the need for transport to hospital. This programme is a partnership between WellSouth and Hato Hone—St John.

Eligible Presenting Concerns

- This programme is available for practices for their patients only when St John has been called, and a conversation has been had between the St John crew and the practice team.
- Using the agreed St John pathway, crew will determine that the patient could be treated without being taken to ED.
- If the practice has capacity to see the patient, and the patient agrees, the patient can be transported to the practice by ambulance, or by family if this is an option.

Please note: The patient will still incur usual ambulance charges if transported to the practice by St John.

Exclusions

- Patients who do not have COPD.
- Patients who have not been assessed and referred by St John.

Key Information

- If the above process has been followed then the consult is considered an ambulance diversion, and a claim may be made.
- Please note: If the practice is unable to offer an appointment, then St John will treat as per their pathway and transport to hospital may still occur.

Claiming

Claiming is via the WellSouth PHN portal.

COPD Ambulance Diversion New Consult

Service codes for your PMS

Service codes for your PMS—Please set these up prior to using the programme.

Code	Amount (incl. GST)	Description
WPCAD1	\$81.10 (Standard)	COPD Ambulance Diversion
WPCAD2	\$131.81 (Extended)	COPD Ambulance Diversion

Payment Rates

\$70.52 + GST Standard Consult.

\$114.62 + GST Extended Consult.

Can a co-payment be charged?

No co-payment can be charged.

When does the claim need to be completed?

Claiming must be completed within 2 months of treatment.

If your PMS is aligned to the WellSouth Clinical BCTIs, please contact practicenetwork@wellsouth.org.nz with your new Account Internal ID.

For further information regarding this programme please contact practicenetwork@wellsouth.org.nz or your Primary Care Relationship Manager.