GP Patient Activity Dashboard

Patient Activity Dashboard

A GP, Practice Nurse or Practice Manager can look at patient activity dashboard in Health One /HCS and view either at individual practitioner or practice level. Activities for patients enrolled with specific GPs are displayed on HCS home page **My Patient Activity.** The Homepage can be accessed by:

- Logging in to HealthOne and pressing the **home** button

Use this button to return to this homepage from any screen

- This will display the Dashboard

Note : Any page can be printed by pressing **Printer Friendly Version** at bottom of the screen

Option to Configure the Dashboard

The homepage layout and time period for listed patient activities can be used as it is set up or configured by the logged on user

To change time period

- The default time period is 3 days
- Can be changed by practitioner via their **User Settings**
- This is found by pressing your name on top right
- Select **User Settings**

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- This will display the User settings screen
- Set the Query Period in days
- Click **Update Preferences** to save

My Patient Activity - Individual Practitioner

- Click on the patient name to go to the patients HCS record

Not my Patient

Option 1

- The first column is **not my patient** which sends a message direct to

  Systems.Support@southerndhb.govt.nz

- Clicking on icon opens a prepopulated email: *This requires an email client installed e.g. Outlook, Thunderbird, Mail*
- Please don't send identifying patient data via email. Include the GP that received the incorrect patient, practice, date and a contact number if follow up is required

Option 2

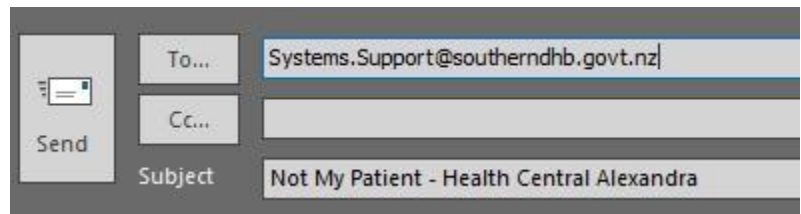Send an email

- To Systems.Support@southerndhb.govt.nz
- Subject: "Not my Patient – Your Practice"

- Remember please don't send identifying data via email, include a contact number so the team can get in touch for further details as required

Systems.Support@southerndhb.govt.nz
To...
Cc...
Subject: Not My Patient - Health Central Alexandra
Send

Patient Activity – by Practice

- Click on any line to view the list of the patients for that activity.
- There are 5 categories in total
- If there has been no activity in a particular category, that category line will not display

Patient Activity Summary (by Practice)

Number	Event
8	Emergency Attendances
10	Inpatient Admissions (still admitted)
11	Inpatient Discharges
67	Outpatient Appointment Bookings
2	Outpatient Appointments MISSED

Emergency Attendances

- The ED discharge documents are sent to the identified GP's HealthLink mailbox overnight. They are also available under Clinical Documents > Discharges

Clinician	Specialty	Location	Ward	..
David GWYNNE JONES	Orthopaedics	Dunedin Hospital	Surgical	
	Emergency Medicine	Dunedin Hospital	Emergency Department	
Ahmed EL SAKA	General Medicine	Oamaru Hospital	Takaro Wing	
. ED CONSULTANT	Emergency Medicine	Oamaru Hospital	Accident & Emergency Oamaru Consultant (ACE915LKOM)	

Inpatient Discharges

- The icon in the last column indicates whether a discharge document has been completed

...sultant	Specialty	Facility	Ward	Admitted	Discharged	eDS
r CHAPMAN	Rheumatology	Christchurch Hospital	Medical Day Unit	20-Sep-2018 10:32	20-Sep-2018 13:15	
...ergency Medicine TEAM	Emergency Medicine	Christchurch Hospital	Emergency Observation Unit	20-Sep-2018 03:13	20-Sep-2018 09:08	
...nia HARRISON	Obstetrics	Christchurch Womens Hospital	CWH Labour Ward	19-Sep-2018 07:28	19-Sep-2018 12:15	
...g/Frazer/Rhodes RESP TEAM 1	Respiratory Medicine	Christchurch Hospital	Medical Day Unit	18-Sep-2018 12:31	18-Sep-2018 14:15	
...e DOOCEY	Paediatric Medicine	Christchurch Hospital	Child Acute Assessment	18-Sep-2018 11:43	18-Sep-2018 14:55	

Outpatient Bookings

- Displays future bookings

Consultant	Specialty	Facility	Clinic	Appt Date/Time
Jayne ERSKINE	Older Persons Mental Health	Burwood Hospital	Older Persons Mental Health Community Services Team (OPMHCST)	20-Sep-2018 11:30
Sally ALDOUS	Cardiology	Christchurch Hospital	CARDIOLOGY Dr ALDOUS Consultant (CCDCOA1)	20-Sep-2018 14:50
Nicola DENNEHY-BLOCK	Pain & Anaesthesia	Burwood Hospital	Direct Appointment	23-Oct-2018 13:00
. SLEEP PHYSIOLOGIST	Respiratory Medicine	Christchurch Hospital	SLEEP SETUP FOR PAP DAY CLINIC (CRPSSDA)	11-Oct-2018 14:15

Outpatient Appointment Missed

- The box in last column indicates **did not attend** or **did not wait**

Consultant	Specialty	Facility	Clinic	Appt Date/Time
Consultant NEONATAL	Neonatal Special Care	Christchurch Hospital	NEONATAL NAS Babies (CNNASCO)	19-Sep-2018 11:45 [DID NOT ATTEND]
. ORTHOPAEDIC HOUSE SURGEON	Orthopaedics	Christchurch Hospital	ORTHOPAEDIC House Surgeon Clinic (CORHSH1)	17-Sep-2018 09:45 [DID NOT ATTEND]
Helen LUNT	Diabetes	Christchurch Hospital	DIABETES GN Dr LUNT (CDCPHHL)	06-Sep-2018 13:30 [DID NOT ATTEND]

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Flags for those with Acute Care Plan in place, or deceased

These flags will display as per below.

Context List

- After selecting to view a patient from a list e.g. OP Bookings, you can return to the list by pressing the **context list** icon as shown
- Select the patient from the dropdown list
- There is also an option of using the **<** and **>** beside the icon to move to the previous or next patient respectively
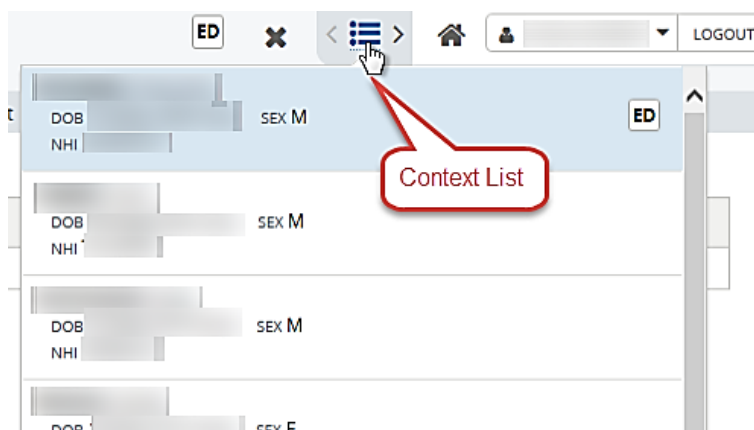
If you encounter any technical difficulties please email: systems.support@southerndhb.govt.nz with **HealthOne GP Dashboard** in the subject line